

Additional Procedures and Policies

Radios

We have created our own 'night net' network, by which we have 6 radios throughout our three premises every weekend - one for each of our three doormen - one for myself, one for each different bar (Hennessey cocktail lounge, Hennessey sports bar and Hennessey late lounge.)

We communicate any issues and if we have refused entry or ejected anybody from our premises and make sure every other premises is aware. Since starting this, we have been given an indication that the following premises wish to join this network, and they have all purchased radios to do so.

The bullers arms
The sprat and mackerel
The blue anchor
The old market house

Door stewards

We employ 2 door stewards at Hennessey Cocktail Lounge every Friday and Saturday, and will continue to do so all year round. One person controls noise, the smoking area and enforces Covid guidelines, whilst the other does their normal duties - toilet checks, manning the door, ID checks etc. The third steward is based at the entrance towards Hennessey Sports Bar from 10pm, whereby he is joined by the two other stewards from Hennessey Cocktail Lounge at 12:30 after all guests have left the premises. Hennessey late lounge doesn't open until the steward has arrived from Hennessey cocktail lounge, as this downstairs bar is an overflow bar for Hennessey sports bar.

Body Cameras

All doormen are provided with branded, yellow high visibility jackets with a body camera attached to their harness. The cameras are capable of storing 1 weeks worth of footage - the battery lasts 8 hours so covers a full 9pm-3am shift from our doormen.

CCTVs and Alarms

We have entered into a maintenance contract with 'Sirenz' who will cover all of our CCTV and alarm equipment. They will be available to download any footage should the police require it in future.

Staff training and DPS duties

At my last licensing variation committee it was brought to the attention of the committee that I owned and worked at two other businesses down in Cornwall and that Mrs Smart didn't believe I was suitable to be the DPS due to my responsibilities down there.

I have now given those businesses up to focus solely on my responsibilities on my three licences premises in Brixham. This is my full time job where I am based 6 nights a week. Although technically there are three licences premises which I am the DPS of, the premises have completely separate opening hours (Hennessey cocktail lounge 2pm-12pm) the other two premises are (11pm-3am) and are based in the same building with the latter never having any customers until approximately midnight when other bars stop serving alcohol. I always leave Hennessey cocktail lounge and work the remaining three hours at the other premises where both bars are - so there is only ever a few minutes where myself or my manager aren't present.

All staff have been fully briefed on the different aspects of our premises licences, they are aware of everything from what time we have to serve from and to, what time we need to close, what time

we need to shut the windows doors etc, what time we can stop serving bottles to etc and the differences each premises has.

Taxis

We have been in contact with Ace Taxis who have provided us with two radios - one for Hennessey cocktail lounge and one for Hennessey sports bar - we have direct radio access to the taxi firm who will send taxis out whenever we call and will stay on duty on weekdays providing we inform them of how many customers we have and wether they require taxis. They have also indicated that they will park up opposite Hennessey sports bar at weekends to help get customers home quietly and safely.